

RETURN/EXCHANGE PROCEDURE

Please complete this form and enclose it with your return shipment. You may use any carrier to return your package. For your protection, we recommend insuring your return package. Please use the original packaging if possible, especially when returning wide-brimmed hats. Please affix the return label found on the other side of this form. **For expedited exchange service, phone us at 1-800-882-7860 to arrange a prepaid exchange.**

1. **PLEASE CIRCLE THE ITEMS YOU ARE RETURNING ON THE OTHER SIDE OF THIS PAGE. (90 DAYS FOR RETURNS/EXCHANGES – SEE OUR WEBSITE.)**
2. **PLEASE TELL US WHAT YOU WOULD LIKE US TO SEND TO YOU.**

STYLE #	QTY	DESCRIPTION	SIZE	COLOR	ALTERNATE COLOR

3. **REFUND FOR RETURN OF GIFT.**
 Refund Giver Refund Me (Refund Check)
 All other refunds will be in the form of original payment.
4. **RETURN/EXCHANGE E-MAIL NOTIFICATION.**
 E-mail address: _____
5. **PAYMENT METHOD FOR ADDITIONAL ORDERS.**
 If additional payment is required:
 Visa Mastercard Discover Check or Money Order

 Card Number _____
 Expiration _____ Signature _____
6. **PLEASE TELL US WHERE TO SHIP EXCHANGE/NEW ORDER OR REFUND.**
 Name & Address on reverse side Different Name/Address below:

 Name _____
 Street _____
 City/State/Zip _____

RETURN REASON CODES - PLEASE CIRCLE			
FIT & SIZING	TOO SMALL	TOO LARGE	SATISFACTION
	Overall Size	02	
Garment Length	04	03	Changed mind T2
Chest/Bust	11	10	Priced too high T3
Sleeve Length	17	16	Didn't like style T4
Waist	25	24	Didn't like color T5
Seat/Hips	21	20	Didn't like fabric T6
Rise/Crotch	23	22	

Cautionary Advisory:

CAUTION: Certain individuals are medically hypersensitive to sunlight, including visible light and UV radiation. If you are one of these individuals, you may need to restrict your use of light colored clothing, including Solumbra. You should contact your medical expert and Sun Precautions for assistance.

Solumbra products are made with fabrics listed on the care label sewn into the product. **CAUTION:** Some Solumbra products use non-exposed natural latex rubber elastic, which is encased in fibers and/or fabric. If you are sensitive or allergic to these ingredients please contact your medical professional to determine whether Solumbra products are suitable for you.

Please give us any information that would help us more accurately process your exchange/return:

Attach a letter/note if necessary.

