

RETURN/EXCHANGE PROCEDURE

We accept returns and exchanges of item(s) in new and unused condition with tags attached within **30** days of the original purchase date. When possible, use the original packaging to return wide brim hats. A hat that has been folded or damaged in shipment due to improper packaging will not be considered in new condition, and will not qualify for a refund.

1. Please complete the form below including the RETURN REASON CODE and enclose it with your return shipment.
2. Use the carrier of your choice to return your package; **postage is required** and insuring the package is recommended.
3. Please send your return package to:
 Sun Precautions, Inc.
 Attn: Returns/Exchanges
 3809 9th Avenue South
 Seattle, WA 98108

RETURNS: Your return will be credited upon processing at our offices.

EXCHANGES: Outbound shipping from our warehouse will be free. For an expedited exchange, please call 1-800-882-7860 to place a new replacement order, and your return will be credited upon processing at our offices.

The Solumbra Customer Service Team is available Monday through Friday 7AM -4PM PST (excluding major U.S. holidays) at 1-800-882-7860 or via email at customerservice@sunprecautions.com

CUSTOMER INFORMATION	
NAME:	ORDER #:
PHONE #:	ADDRESS:

RETURN REASON CODES			
01 - Too Large	T2 - Changed Mind	T5 - Didn't Like Color	S2 - Wrong Item Sent
02 - Too Small	T4 - Didn't Like Style	T6 - Didn't Like Fabric	T1 - Returning Gift

RETURNED ITEMS		GIFT RETURNS AND EXCHANGES ONLY: <input type="checkbox"/> DO NOT NOTIFY GIFT GIVER			
STYLE #	DESCRIPTION	SIZE	COLOR	RETURN CODE	COMMENT

REFUND METHOD:

- Original Form of Payment Solumbra Account Credit

EMAIL NOTIFICATION OF PROCESSED RETURN/EXCHANGE:

Email Address: _____

NEW ITEMS						
STYLE #	DESCRIPTION	SIZE	1ST COLOR CHOICE	2ND COLOR CHOICE	QTY	

PLEASE TELL US WHERE TO SHIP EXCHANGE:

NAME:			
ADDRESS:			
CITY:	STATE:	ZIP:	
EMAIL:	PHONE:		

IF ADDITIONAL PAYMENT IS REQUIRED:

- Visa MasterCard Discover Amex Check or Money Order
- Name: _____
- Card Number: _____
- Expiration: ____/____ Signature: _____